Epic & Advance Care Planning

Concurrent Session

Kat Thomas, BSN, RN - Epic

Concurrent Session Abstract

- This presentation will provide a high-level general overview of standard Epic tools and workflows for Advance Care Planning, including those within the MyChart patient portal. This session is intended for those who work for organizations already using or currently installing Epic. Attendees will have an opportunity to learn about new enhancements in Epic and discover workflows to enhance sharing of patient-centered data across disciplines and locations. The presentation will focus on tools that are currently available in the most recent version of Epic software. Following the presentation, all information shared will also be accessible from Epic's UserWeb to facilitate follow-up with the appropriate teams at each organization.

Agenda

- Guiding Principles
- Workflows in Hyperspace
- Workflows in MyChart
- Staying Involved & Next Steps

Agenda

- **Guiding Principles**
- Workflows in Hyperspace
- Workflows in MyChart
- Staying Involved & Next Steps

Guiding Principles: Advance Care Planning in Epic

1. ACP information should be collected before it is needed.
2. It should be easy to update and maintain as a source of truth.
3. It should be apparent and available to appropriate users when it is needed.

Advance Care Planning in Epic

- Tools available
  - Healthcare Agents
  - Patient Capacity
  - Code Status
  - ACP Documents
  - *Optional:* Patient Wishes, POLST
  - Patient Entered Questionnaires
  - ACP Notes
  - MyChart

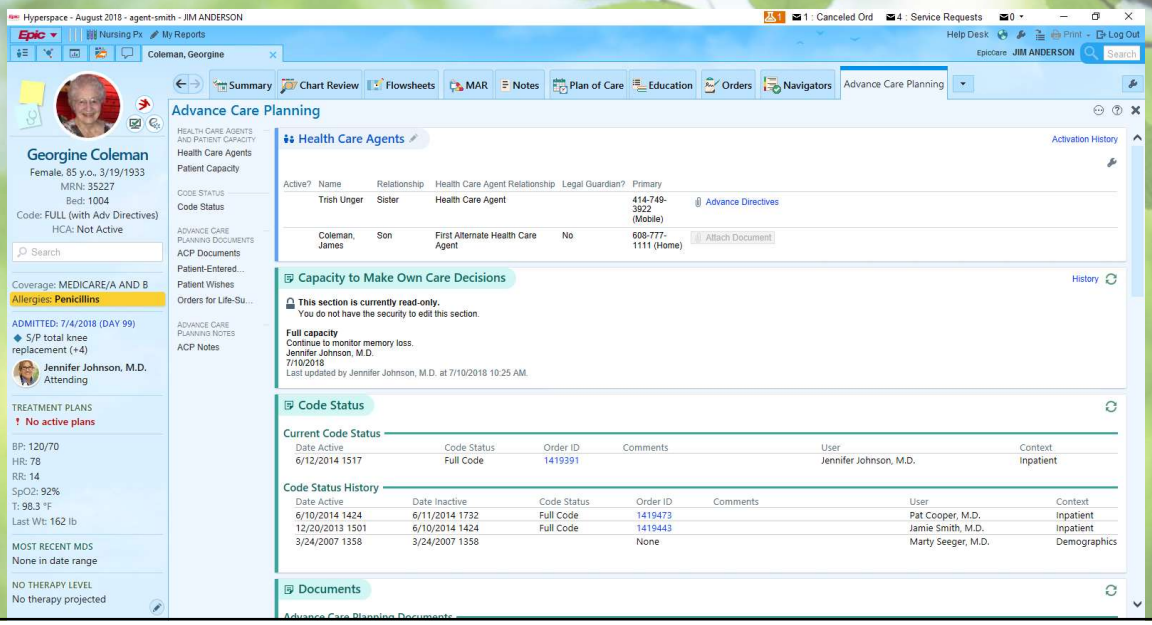
Licensing

- Built off of existing EpicCare framework
- Not a separate license
- Same activity across Inpatient and Outpatient
- Additional functionality in MyChart

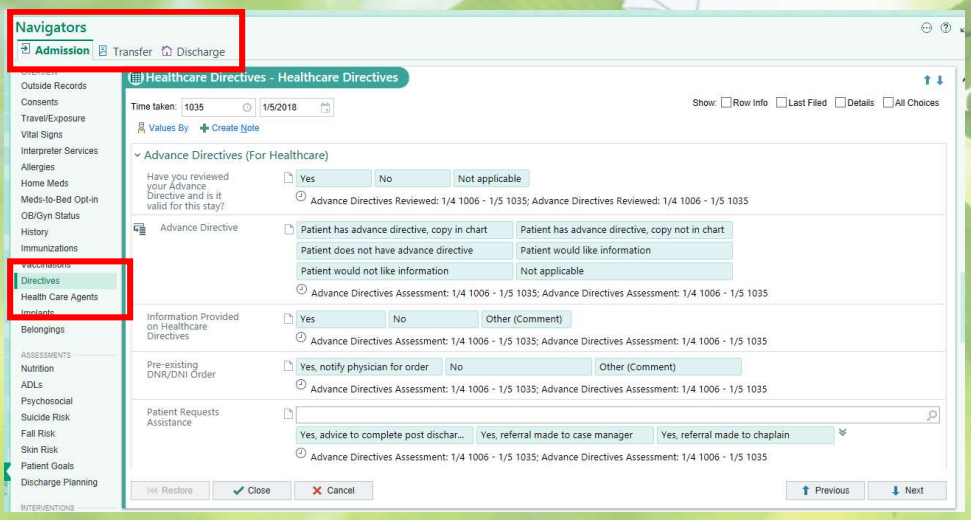
Agenda

- Guiding Principles
- **Workflows in Hyperspace**
- Workflows in MyChart
- Staying Involved & Next Steps

Advance Care Planning Activity

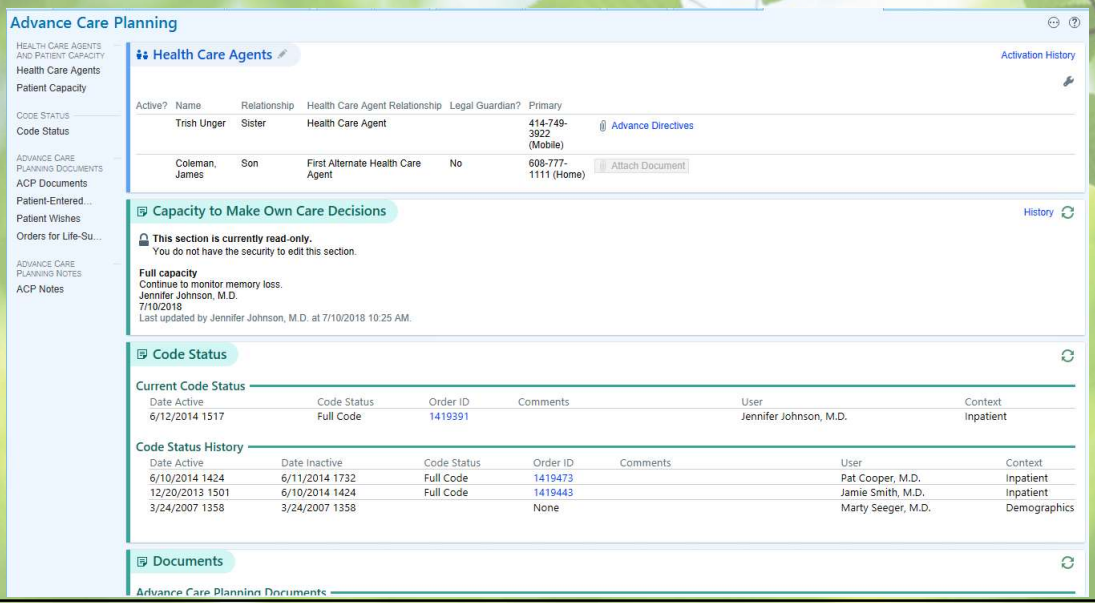


Inpatient ~ nursing admission workflow

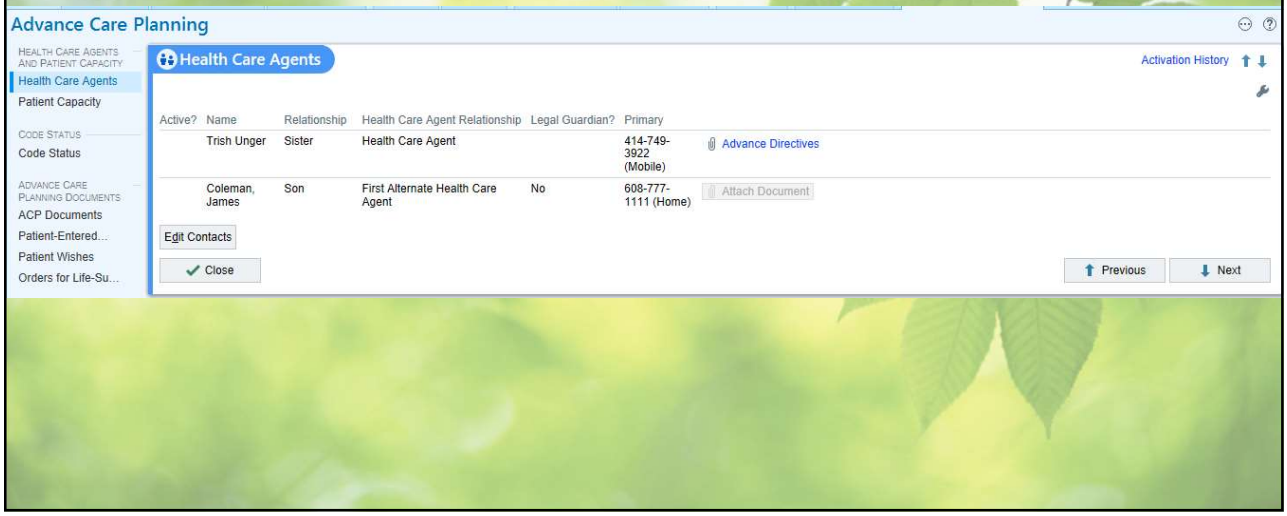


Inpatient – nursing admission workflow

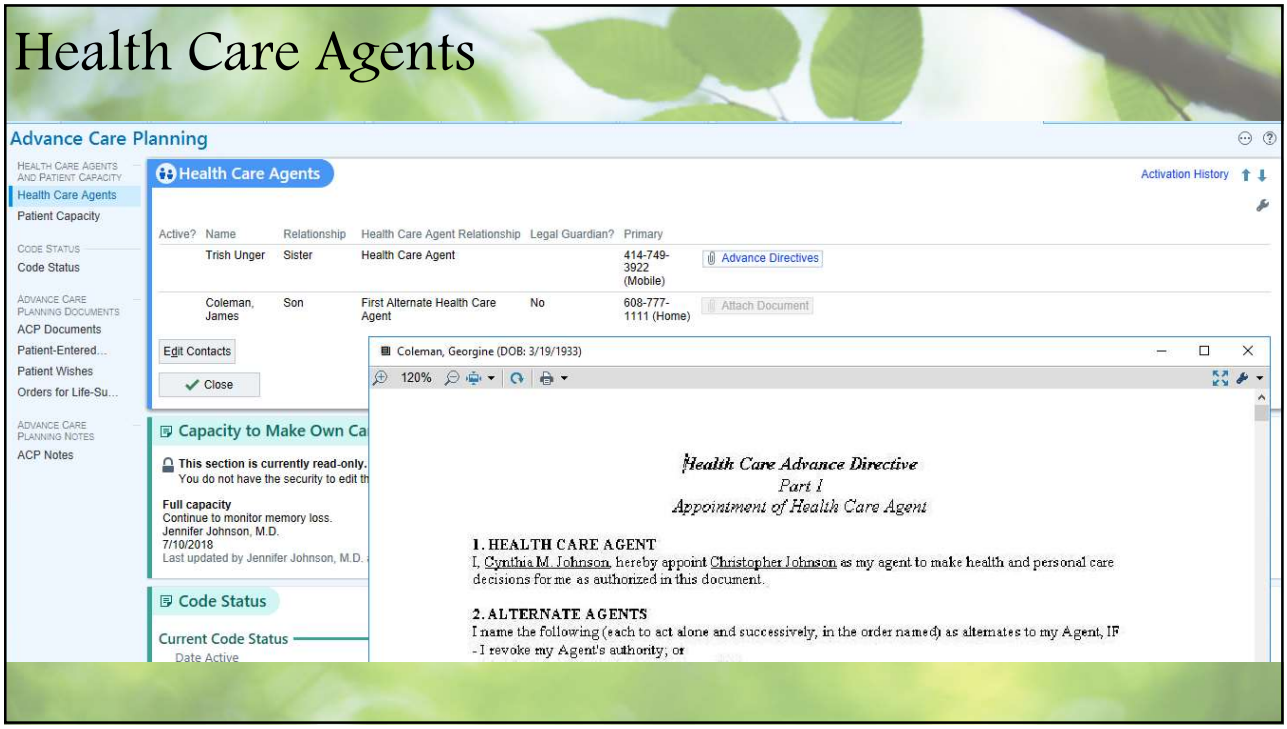
Advance Care Planning Activity



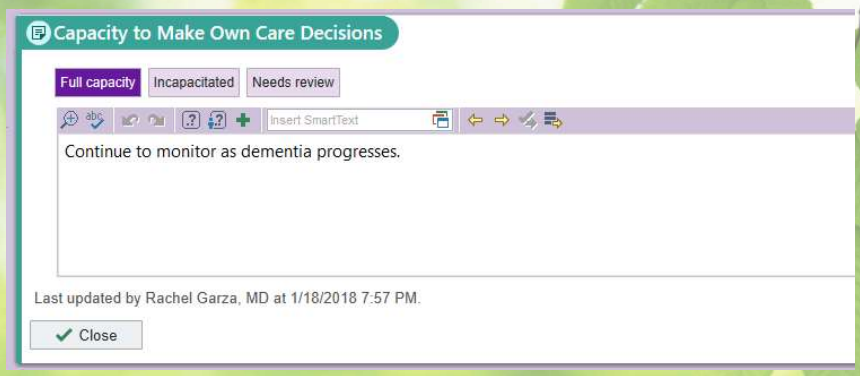
Health Care Agents



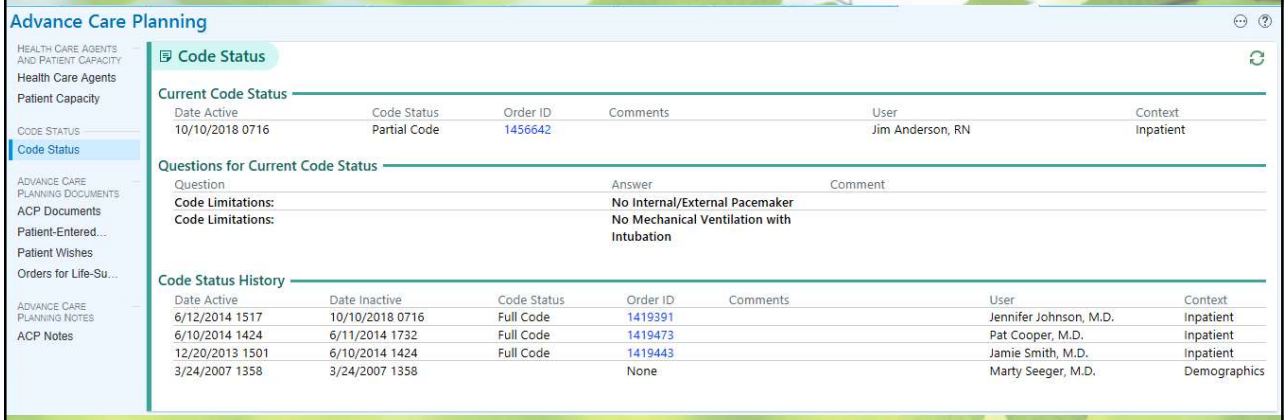
Health Care Agents



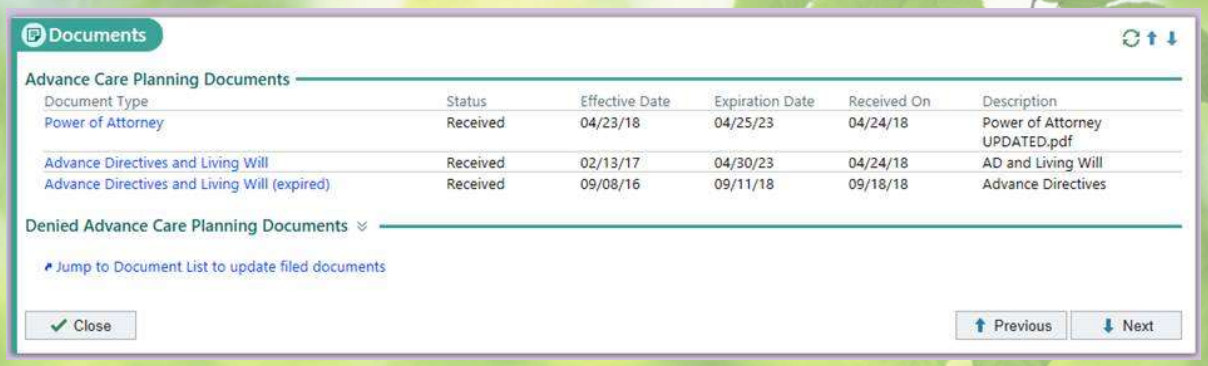
Patient Capacity – with edit security



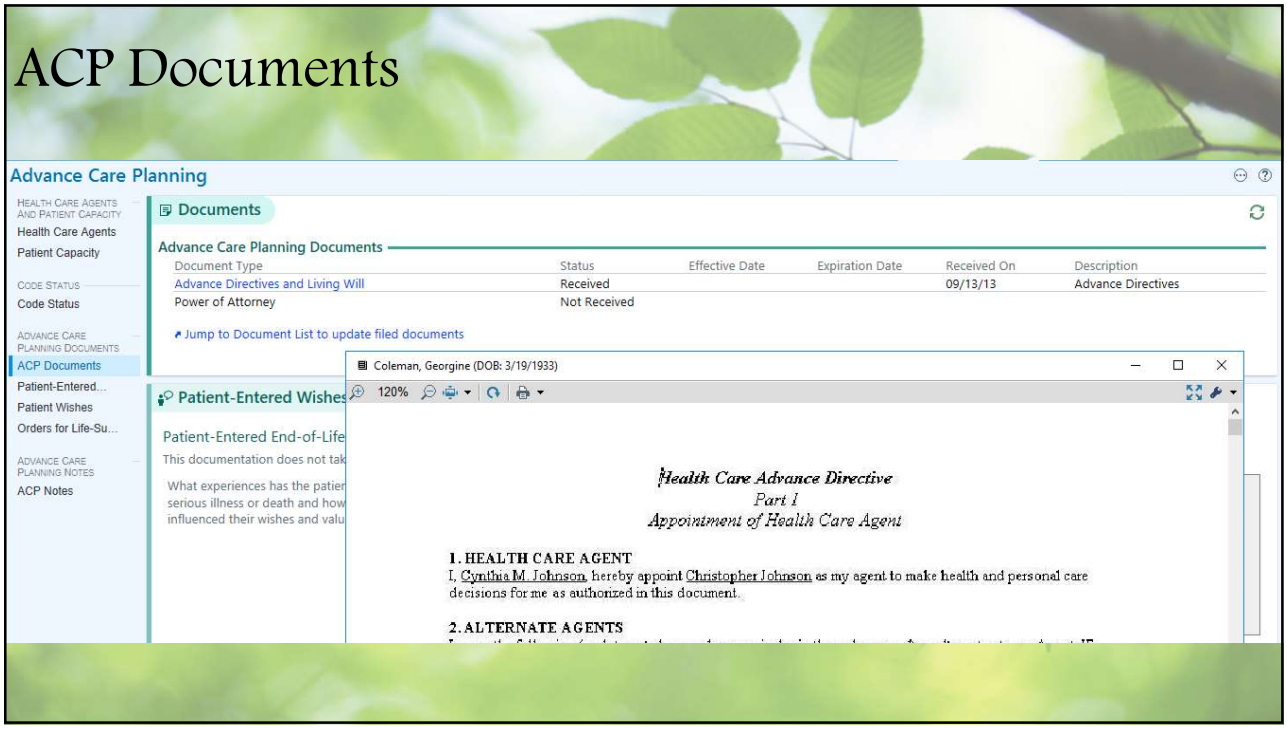
Code Status & History



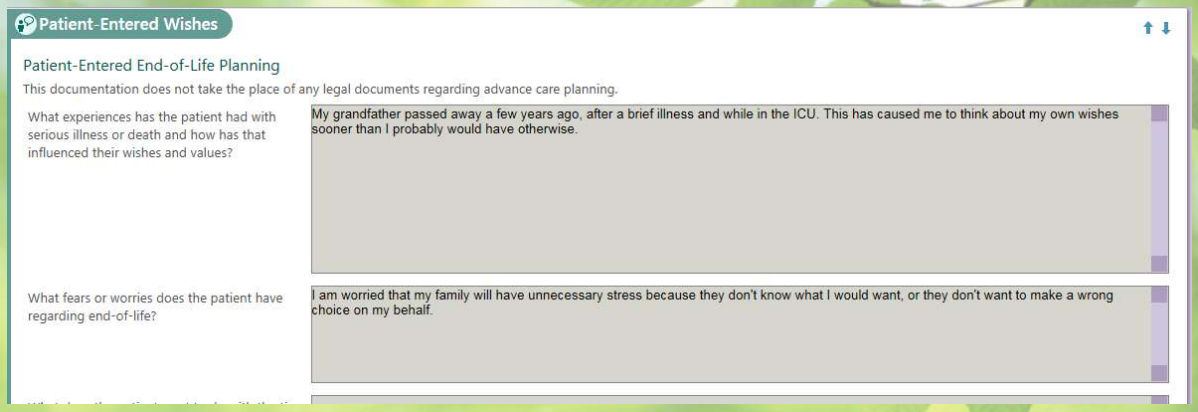
ACP Documents



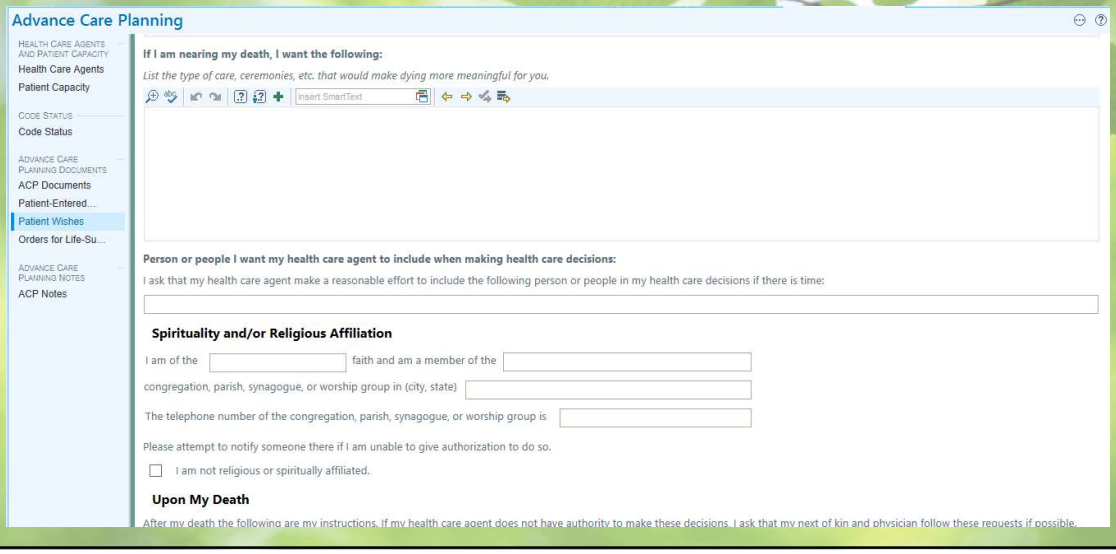
ACP Documents

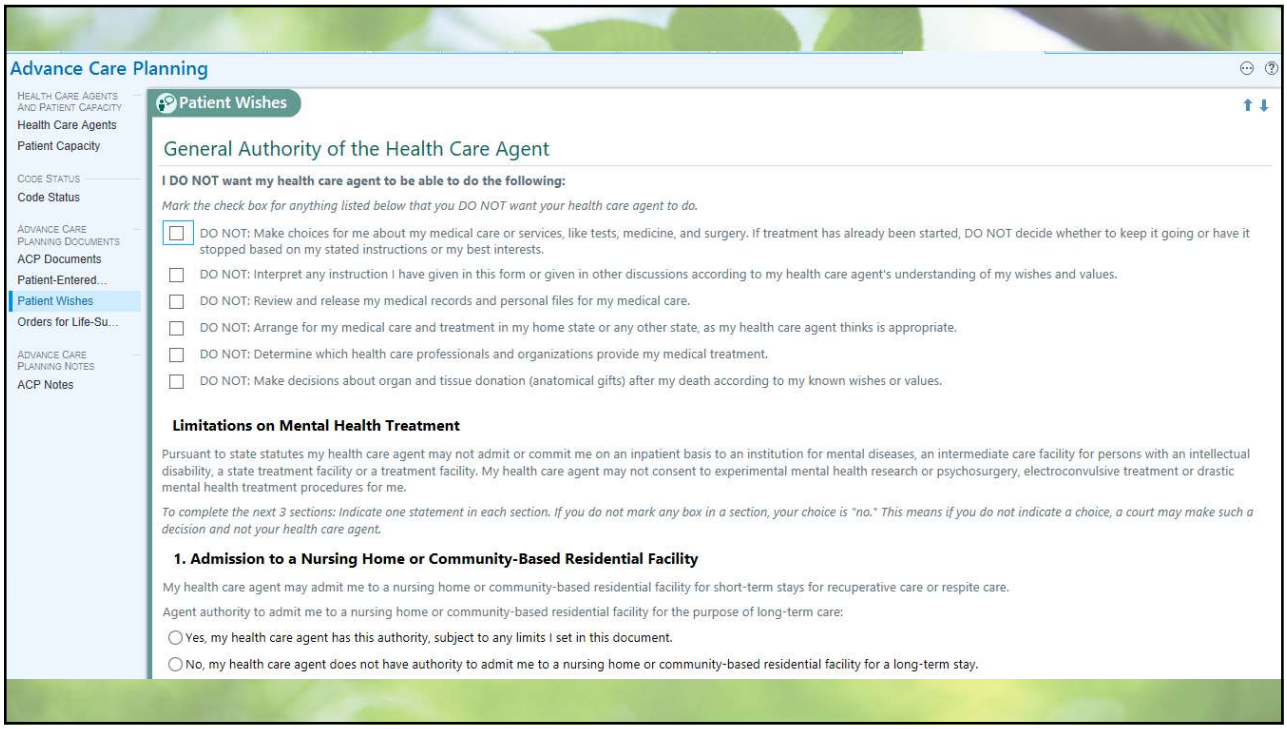


Patient-Entered Wishes

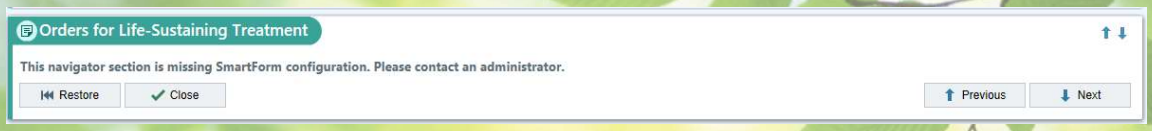


Patient Wishes Form Based on Honoring Choices



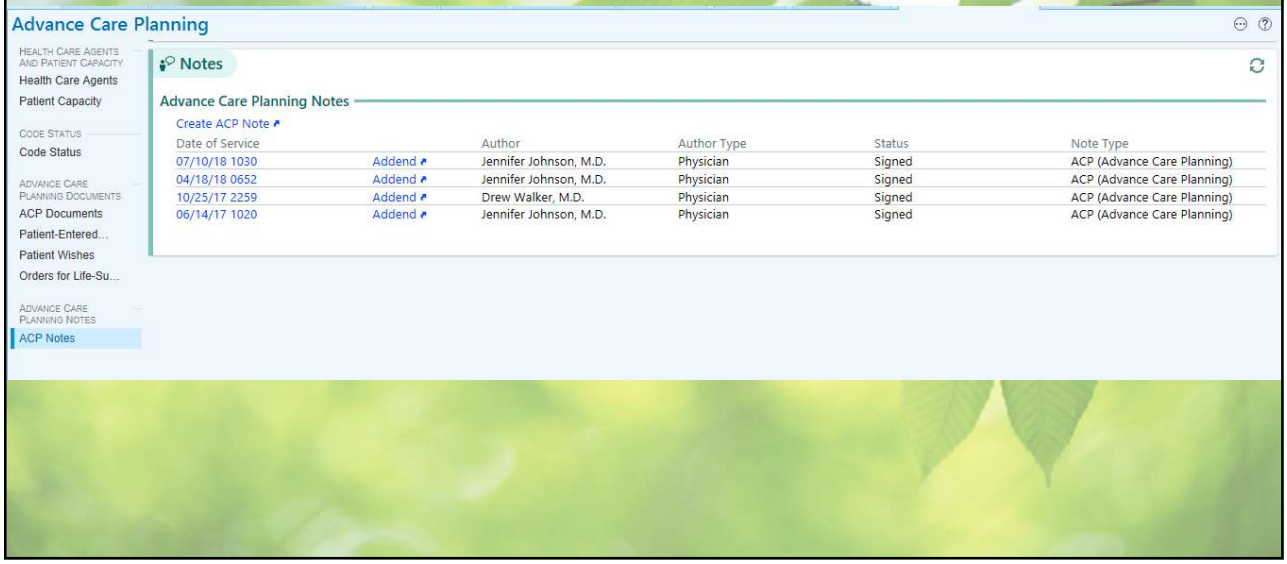


Orders for Life-Sustaining Treatment

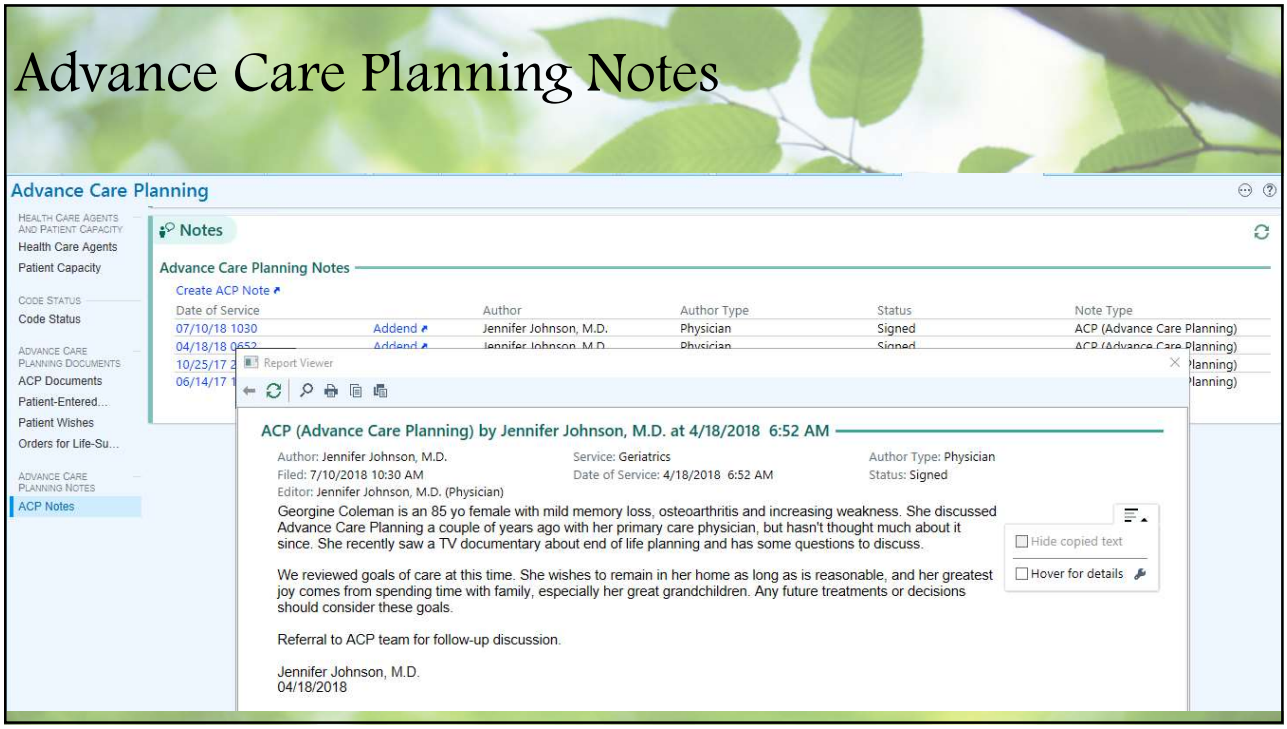


- POLST Clinical Program
  - Describes the build and implementation strategy for creating similar tools and a supporting workflow in your system.
  - Download it from Galaxy: Documenting Patients' Preferences for Life-Sustaining Treatment

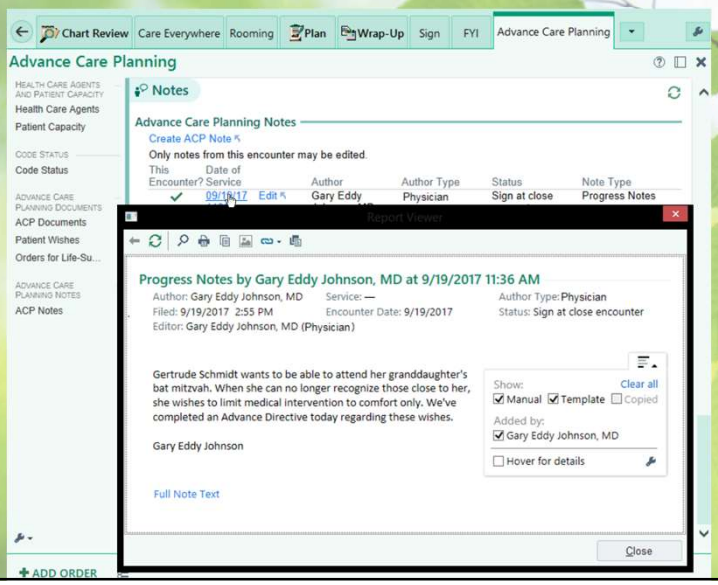
Advance Care Planning Notes



Advance Care Planning Notes



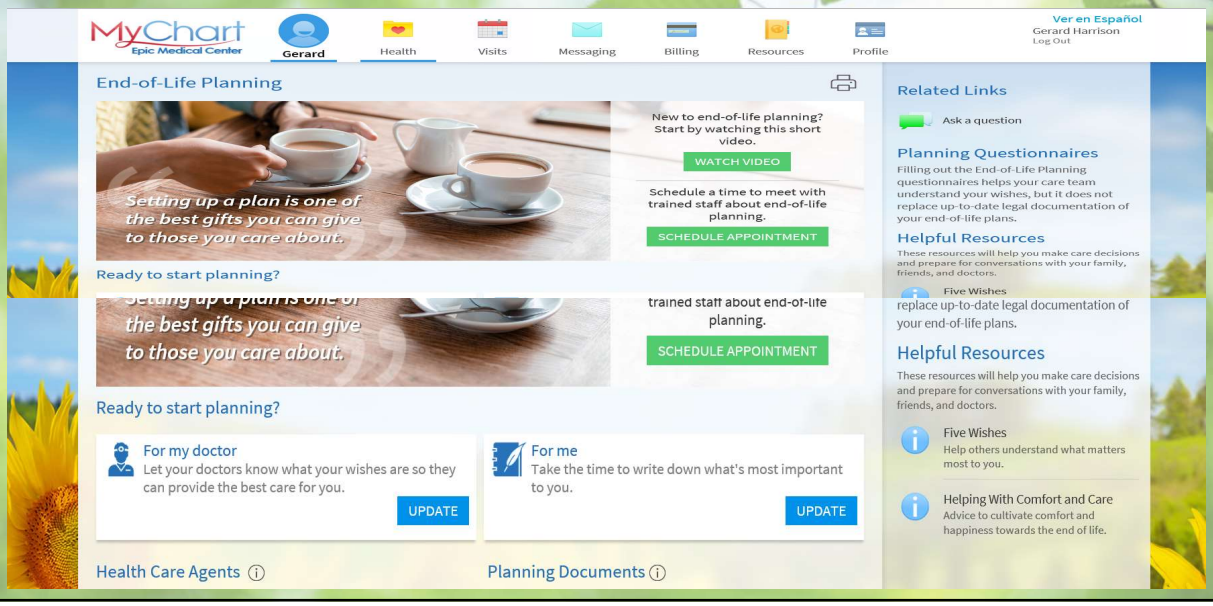
ACP documentation in any note type



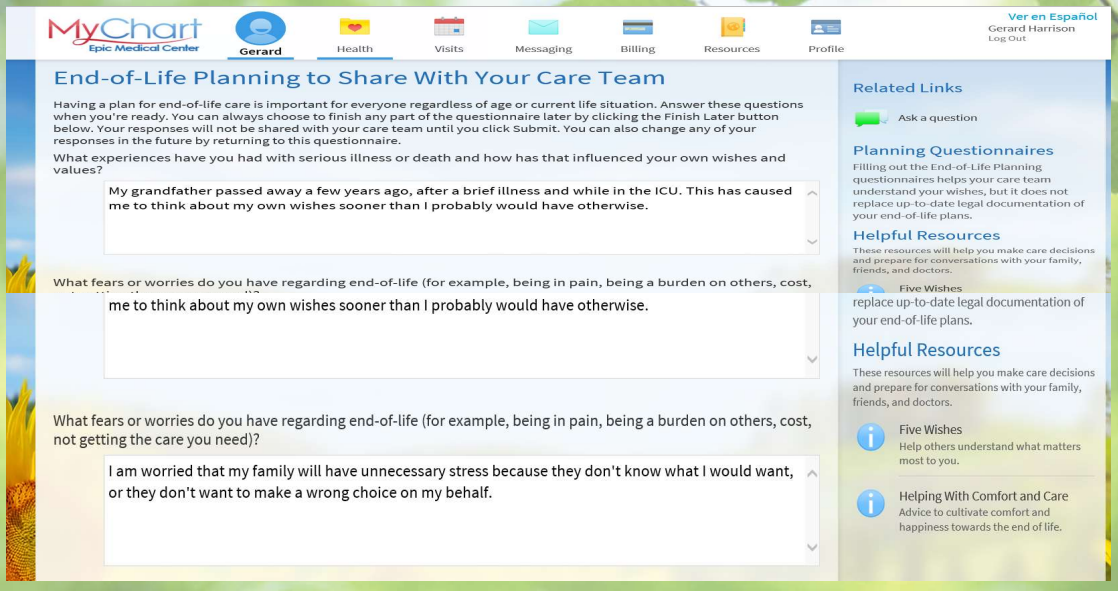
Agenda

- Guiding Principles
- Workflows in Hyperspace
- **Workflows in MyChart**
- Staying Involved & Next Steps

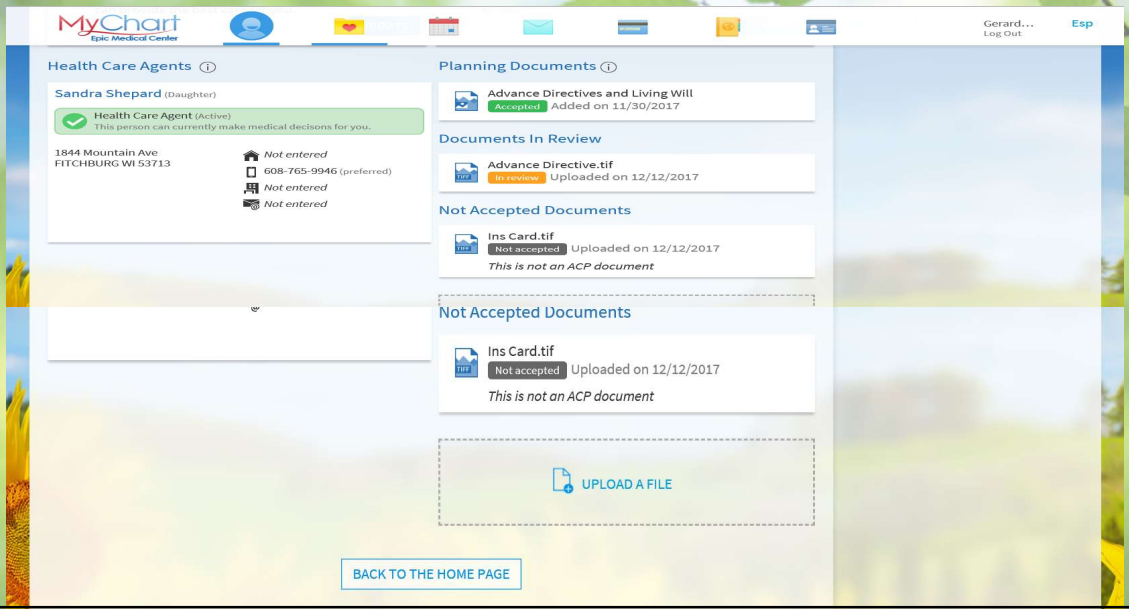
Advance Care Planning in MyChart



Advance Care Planning in MyChart



Advance Care Planning in MyChart



Agenda

- Guiding Principles
- Workflows in Hyperspace
- Workflows in MyChart
- **Staying Involved & Next Steps**

Resources on the UserWeb

- Advance Care Planning Setup & Support Guide
- Improve Workflows for Advance Care Planning - Clinical Program with Gundersen
- Advance Care Planning topic on the UserWeb

What others are doing

- PAC09 Advance Care Planning - Facilitating Conversation Through Efficient Documentation (MaineHealth)
- UGM318 - Code Order Redesign Using POLST to Honor Patient Wishes (Hawai'i Pacific Health)
- UGM 287 - Advance Care Planning Success Story (Cleveland Clinic)
- UGM 321 - Getting Advanced with Advance Care Planning (PDF) (Johns Hopkins)
- Making the Most of POLST and Hospital Code Status Orders (Johns Hopkins)
- UGM320 Development of a Native, Electronic POLST Tool (Providence)

ACP Forum

- Quarterly WebEx (next is January 2019)
- Variety of topics, with time for feedback and discussion
- Search "ACP Forum" on the UserWeb for info from past sessions
- Reach out to kat@epic.com to get added to the list

Next Steps

- Attend the workshop on Thursday for a deeper dive
- Review available resources on the UserWeb
- Join our Advance Care Planning forums
- Reach out to Kat (kat@epic.com) with any questions!


Questions?
Kat Thomas – kat@epic.com
Thank You!