

National Share the Experience 2018

— Abstracts —

Tuesday, October 23, 2018

Pre-Conference Workshop

Shared Decision Making in Serious Illness: Honoring Preferences During Clinical Decision Making

Linda Briggs, MSN, MA, RN, Director, Program Development and Research, Respecting Choices;
Carole Montgomery, MD, FHM, MHSA, Director, Physician Development and Program Improvement, Respecting Choices

Outcomes:

1. List at least three characteristics of shared decision making for patients with serious illness.
2. Examine four fundamental components in implementing a shared decision-making program using an interdisciplinary approach.
3. Examine the use of certified decision aids that enhance the goals of shared decision-making conversations.
4. Apply shared decision-making skills for patients with serious illness in small group activities.

Abstract Description:

Person-centered care is defined as “care that is respectful of and responsive to individual patient preferences, needs, and values and ensuring that patient values guide all clinical decisions”.¹

To provide person-centered care, Respecting Choices has two clinical decision-making programs: Advance Care Planning (ACP) and Shared Decision Making in Serious Illness (SDMSI). ACP, which includes programs integrating the Physicians Orders for Life-Sustaining Treatment (POLST) paradigm program (for those with serious illness in the last few years of life), prepares individuals and their agents for *future* healthcare decisions. In contrast, this four-hour pre-conference workshop will describe the SDMSI program, designed to honor individual’s preferences during *current* clinical decision making. Together, ACP and SDMSI programs ensure that patient values guide *all* clinical decisions.

The presenters will focus on clinical decision making in serious illness and will examine the value of a national framework for shared decision making, demonstrate the use of certified decision aids, and illustrate the importance of the interdisciplinary team in achieving the goals of person-centered care. Participants will have the opportunity to apply shared decision-making skills in small group activities.

Plenary Session: *Achieving Success Through Collaboration*

The Power of Collaboration Over Competition in Improving Person-Centered

Linda Briggs, MSN, MA, RN, Director, Program Development and Research, Respecting Choices

The Power of Collaboration of Foundations in Improving Person-Centered Outcomes Amy Berman, RN, LHD, FAAN, John A. Hartford Foundation

Convening Community Conversations About Living Well

Cathy Wurzer, Host and Anchor, “Morning Edition” – Minnesota Public Radio News

Outcomes:

1. Identify two advantages of collaboration over competition in building successful person-centered programs
2. Describe five features of the collaborative web in dissemination of best practices in person-centered care

Abstract Description:

The theme of the 2018 National Share the Experience (NSTE) conference, “Improving Person-Centered Outcomes through Collaboration” is consistent with the national call to action to promote person centered care, and the mission of Respecting Choices. The NSTE conference will bring together individuals, groups, organizations, and coalitions who will be describing complimentary and, at times, competing programs to disseminate best practices, policies, and implementation strategies in delivering person-centered care. The question remains: how will these best practices be disseminated, adopted, improved, and measured? The presenters of the NSTE opening plenary session will describe the advantages of collaboration over competition in promoting person-centered care and will explore the features of the collaborative web, a key element to successful collaboration. Examples of the power of the collaborative web in disseminating best practices for person-centered care will be provided by examining selected Respecting Choices initiatives, NSTE conference workshops, and external partners.
